

July 10, 2007

Mrs. Arlene Larmon, Owner
Action Ozone, Inc.
197 Barn Owl Dr.
Hampshire, IL 60140

Dear Arlene,

It has been one week since your company ozoned my home and I thought you should know how very pleased I am with the process. Your “no-pressure” sales pitch and guarantee made me feel very confident that your ozone service would be the answer to my allergy problems. Whether it was mold or simply allergens floating in my air, they are gone now and that’s certain! Within only a few days I noticed my allergy symptoms subside drastically and I am sleeping better and taking less medications. I haven’t felt this good since high school! Even in this warm dry summer, the difference of improved health is overwhelming. You should also know your ozone got rid of the cigar smell in the guest room left by the previous owner – just like you said it would! I am telling my entire family and circle of friends to make appointments with you immediately. Your service is truly amazing and well worth the money. I want to sign up for the ongoing maintenance program, so please consider this letter authorization to bill my credit card for the \$45.00 per month for the next 33 months. It will be well worth the expense to feel this good all of the time. Good luck and I’ll see you in 9 months for my next treatment.

Sincerely,

Phil Knight

Loves Park, IL