

May 12, 2008

Mike Larmon
Action Ozone

Mike Larmon,

I am writing today as a testimonial for an UNBELIEVABLE job performed by you and your company, Action Ozone.

I recently listed a home that I almost did not list due to the awful pet urine odor. When I say awful, that is an understatement. I mean the odor was SO bad that your nose would burn when you would take a breath in the house. I was able to convince the homeowner that if he wanted ANY chance of selling that house he would HAVE to employ your services. He reluctant, but agreed. I must admit I was a bit skeptical.

Well, you came in with your machines and left them there for 48 hours. You called me upon completion, very confident and very pleased. Upon entering the house and being used to the burn of the smell, I carefully sniffed the air...to my amazement...no pet odor whatsoever! Then I found it a challenge I walked the entire house taking big deep breaths trying as hard as I could to uncover the odor...NO PET ODOR! I was truly amazed and shared this testimony with my entire office...and beyond.

I have listened to you talk about what your machines can do with mold, smoke odors, etc., but I just want you to know that having witnessed it myself to this extent I would be happy to allow you to use me as a reference if you ever feel the need. It is your company that made this house into a saleable listing. When a house that smells won't sell...Action Ozone is the remedy!

Thank you for your prompt, professional service,

A handwritten signature in cursive script that reads "Laurie Dunbar".

Laurie Dunbar
Realtor
Century 21 New Heritage
Hampshire, IL
630-247-2288