

June 15, 2008

Ms. Arlene Larmon  
Action Ozone, Inc.  
197 Barn Owl Drive  
Hampshire, Il 60140

Dear Arlene,

In May of 2008, we had contracted your company because we discovered a large amount of mold in the crawlspace and attic of a house we were flipping in Lake Villa, Illinois. We were intrigued by your Ozone Treatment Process, and knowing the costs that would be involved with mold remediation companies, we decided to give you a try.

First of all, your technician was very pleasant to work with and provided a thorough assessment of our problem along with a very simple action plan – Ozone it.

In our business of flipping houses, time and money is of the essence. Your process was fast, being completed in less than a week, and for less than \$1500, certainly more affordable than traditional mold remediation. We now have a healthy, mold free, home, and as it nears completion this week, we will be able to get it on the market without delay and not have to worry about mold issues coming up.

Further, knowing the many benefits of your ozone process, we will be using your services on all of our properties from now on, whether there is an out of control problem, or simply to freshen up and neutralize any odors or allergens. We will also recommend you to everyone we know and you can use us as a reference if any potential customers have questions.

Thank you for coming to our rescue!

Sheila and Rick Vinson  
Lake Villa, Illinois